

Privacy Notice for Absolute Dental for Patient Data

This Privacy Notice is a shortened form of our Privacy Policy and any patient who wishes to have a copy of our full Policy should ask Emma John

Absolute Dental takes great care to protect the personal data we hold for you in line with the requirements of the General Data Protection Regulation (GDPR).

The purpose of collecting and storing personal data about you is to ensure we can:

- Provide, appropriate, safe and effective dental care, treatment and advice for you
- Fulfil any contracts we hold in relation to your care
- For business administration of your care.

Personal data held for our patients

The personal data we process (processing includes obtaining the information, using it, storing it, securing it, disclosing it, and destroying it) for you includes:

- Name, address, date of birth
- Unique identification number
- Next of kin
- Email address
- Phone numbers
- GP contact details
- Occupation
- Medical history
- Dental care records
- Photographs
- Family group
- Payment plan details
- Financial information
- Credit cards receipts
- Correspondence
- Details of any complaints received

We keep an inventory of personal data we hold on our patients and this is available on request.

Disclosure to third parties

The information we collect, and store will not be disclosed to anyone who does not need to see it.

We will share your personal information with third parties when required by law or to enable us to deliver a service to you or where we have another legitimate reason for doing so. Third parties we may share your personal information with may include:

- Regulatory authorities such as the General Dental Council or the Care Quality Commission
- Dental payment plan administrators

- Insurance companies
- Loss assessors
- Fraud prevention agencies
- In the event of a possible sale of the practice at some time in the future.

We may also share personal information where we consider it to be in a patient's best interest or if we have reason to believe an individual may be at risk of harm or abuse.

Personal privacy rights Under the General Data Protection Regulation (GDPR) you have the following personal privacy rights in relation to the information we hold about you.

You have a right to:

- Access to and copies of your records.
- Have inaccuracies deleted.
- Have information about you erased. This should be seen in light of the need to keep records about your dental care in case you have any problems in the future.
- Object to direct marketing.
- Restrict the processing of your information, including automated decision-making.
- Take your data to another dental practice or anywhere else.

Patients who wish to have inaccuracies deleted or to have information erased must speak to the dentist who provided or provides their care.

Legal basis for processing data held about patients

The GDPR requires us to state the legal basis upon which we process all personal data for our patients and it requires us to inform you of the legal basis on which we process your personal data.

The legal basis on which we process personal information for our private patients is

Contract This is an appropriate reason for processing data supplied to a patient payment plan provider or for a contract with a patient or employee.

Legal Obligation; The processing is necessary for us to comply with the law or a statutory requirement e.g. GDC standards or HMRC requirements.

Consent; The individual has given clear consent for you to process their personal data for a specific purpose.

Vital Interests; The processing is necessary to protect someone's life. This could be applied to the patients' medical histories but there may be other more appropriate legal bases for this.

Automated decision making

We do not envisage that any decisions will have a significant impact on you based solely on automated decision making, however we will notify you if the position changes.

Consent

Absolute Dental will always obtain specific, opt in consent from you for direct marketing including patient newsletters information. **This will be in the form of an opt in agreement**

We will also obtain specific, opt in consent from you for sending patient appointment reminders and dental recall appointments via telephone, text and email. If you are a new patient, we will obtain consent when you first attend the practice. If you are an existing patient, we will obtain consent when you attend for your recall appointment or for a treatment appointment. We will refresh this consent annually when you complete a new medical history proforma.

Withdrawal of consent

After you have given your opt in consent you have a right to withdraw your consent at any time.

Retention period

This practice retains dental records and orthodontic study models while you are a patient of our practice and after you cease to be a patient, for at least eleven years, or for children until age 25, whichever is the longer.

Complaints

You have a right to complain about how we process your personal data. All complaints concerning personal data should be made in person or in writing to **Emma John**. All complaints will be dealt with in line with the practice complaints policy and procedures.

Transferring personal data outside the EU

Your personal data is not transferred outside the EU.

This Privacy Notice was reviewed and implemented on: **2.5.18**

It will be reviewed annually and is due for review on: **2.5.19** or prior to this date in accordance with new guidance or legislative changes.

